

SearchMaster Testimonials



"SearchMaster saves me far more time than I ever thought possible."

Laurel Eiler
Brentwood, Tennessee

"Do what I did. Get your hands on SearchMaster NOW!"

Mark Kislingbury
Houston, Texas

"I don't know which program I use more on my computer – my CAT software or SearchMaster. SearchMaster is worth its weight in gold."

Dennis Dinkel
Washington, DC

"I am VERY impressed with your program. You did an absolutely bang-up job on this program!"

Keith Lemons
Brentwood, Tennessee

"SearchMaster is absolutely terrific. Jim, you've done it again. Not only are the new transcript database, indexing, e-ASCII files, and saving from the Internet features wonderful additions, but the bonus SearchMaster movie tutorials are like adding "Power Steering." The best just got better!"

Wil Wilcox
Fair Oaks Ranch, California

"The incomparable SearchMaster is a lightning-quick research and transcript-management tool that saves vast amounts of time for court reporting professionals. A fine addition to any reporter's, scopist's or proofreader's toolbox."

Lynn Brooks, author of "Brooks on Books" in the Journal of Court Reporting
Desoto, Texas

"SearchMaster is unadulterated magic! Click! There it is! How I ever got along without it, I'll never know. I'll be renewing my membership *every* year. Count on it."

**Brenda Hollister
Salem, Oregon**

"Jim, this is excellent research material. I've researched research material (hmmm, that sounds strange <G>) and have never come across anything else so comprehensive. I think it's a must for everyone, including non-reporter-type folks. Keep up the great work."

**Anita Paul
Las Vegas, Nevada**

"Jim, I was so excited when I first saw your SearchMaster, and I told everyone about it. Now being able to put our jobs in ASCII format and save them for research is the best thing since sliced bread. I don't see how anyone can live without it. I'm glad I found you because you have made my life so much easier. I want to thank you for having the insight, knowledge, and ability to get this product out to the world. I think the potential for this program is going to go far beyond just our field. Thank you again and keep up the good work."

**Patricia Weiner
Fort Lauderdale, Florida**

"I am just simply amazed at what you have accomplished with these files. I am almost speechless with the amount of information in every one of them. I have been sitting here fooling around with all of them for the last hour with a big smile on my face. What a fantastic, wonderful, exhilarating, refreshing, spectacular, terrific, dynamic thing you have done in creating these files!!!!!!!!!! I can't thank you enough for all your hard work you have put into this."

Bonnie Horton

"Shazam! Alacazam! Open Sesame! I suppose it is technology, not really magic, but you'll have a hard time convincing me that SearchMaster isn't the most magical tool I've ever laid my hands on in practicing the art of court reporting for nearly 20 years. In the blink of an eye, you take a magic carpet ride DIRECTLY to what you need. Technology? Perhaps some would call it that. But you'll never convince me it's anything other than magic."

**Denise "Mitzi" Drill
Mankato, Minnesota**

"For the first time, after \$46,000 in computers over my checkered career, I feel like the computer is DOING SOMETHING TO HELP M-E!!! THIS IS F-A-B-U-L-O-U-S, MUY FABULOSO, ET FORMIDABLE!"

**Vicki Surber
Stuart, Florida**

"It is THE biggest time-saving tool I have ever bought. It gets bigger and better every few months - and my reference books have accumulated much dust on 'em I can write my name in the fur with my finger. <GG>

"I, on behalf of all of the reporters who adore this fantastic program, would like to say to Jim - for probably the millionth time - "THANK YOU FOR MAKING LIFE SO MUCH EASIER!!

**Deanna Dean
Bedford, New Hampshire**

"Tonight, at about 11:30, I had in a transcript "Chevrolet Monza." Had I not had SM and the car truck file, I'm not sure where I could have conveniently found that spelling. (I had it mixed up with Mazda in my mind.) So, another salute to SM, the research department that never sleeps!"

Jim Hobby
Lewisburg, Tennessee

"Every time I use SearchMaster I am more and more amazed at what it can do - and now you tell us it's going to do even more!!!??? If you blow my socks off, I'm gonna have to knit a new pair - and send them to you in gratitude!! Anyone who hasn't given SearchMaster a try, you are really missing out on a fantastic program."

Karen Vanderpool
McLean, Virginia

"SearchMaster is one of those BIG moments in transcript production. I've been doing transcripts for about 30 years now, and I remember all the big moments. Heck, I do believe I started out on a big, black Underwood manual typewriter. The IBM electric typewriter gave me a big boost in production. And then there was that Kaypro word processor -- wow! -- doubled my pages per day. And then came CAT, and it was love at first sight <g>. Other than CAT software growing some, that's been about it in the make it faster/make it better arena of transcript production. Until now. And I know dern well, in the opinion of anyone who has used this wonderful program, SearchMaster is the next big jump in transcript production time. It's one helluva tool."

Merzi Portee
Lugoff, South Carolina

"Today I brought my laptop to the job because of a crisis and I needed to call customer support during the day (I don't do RT) so I took the rare opportunity to show off SearchMaster and the attorneys gave me words just for the hell of it, using wildcards, and they were all in there. It was very cool. It is so much FUN and so damn easy and quick looking up this, that and the other thing with SM. Love it! Best money I've spent in AGES."

Marge Tielhaber
Fort Lee, New Jersey

"As I write this, I'm sitting on my boat on the St. John's River at 5:00 a.m., listening to an owl hoot in the woods behind the marina, working on my third cup of perked coffee. This is no different from many mornings in the last few years since we've been keeping our boat here, but what IS different is that our boat is no longer in danger of sinking due to the weight of the numerous reference materials I used to have to bring with me to work on my backlog afloat! SearchMaster is fantastic And best of all, my computer doesn't even feel any heavier!"

Donna Kanabay-Harvey

"I would like to take a moment today to tell everyone about a fantastic product that I've discovered. It's called SearchMaster. I am absolutely blown away by this product. It's a must for every court reporter, scopist, and proofreader."

Cathleen Marquardt
LaFayette, Louisiana

"Couldn't pass up this opportunity to say a few words on SearchMaster. All of my clients are out of state except one, and the SearchMaster files have been an extremely valuable research tool for me. There are constantly references to cities and counties that I've never heard of, as well as places in the various states. So far I've been able to find each and every reference that I've looked up. Just did a medical depo the other night, didn't have a clue what the word was or even a good start at what the word was. So I just popped open SearchMaster, searched the med files using the wildcard search, and found every word that I was looking for. That took me all of 30 seconds. It would have taken me hours to go through one medical book after another to find the words, if I would have ever found them.

"Next week I'm starting a four-week trial and I'll be scoping about 4,000 pages during the next 6 weeks. I'll be using the ASCII feature that is built in SearchMaster because I'll be using the same attorneys, same terminology, same companies, etc., for all 4,000 pages and I'm not about to keep word lists or take time to search out this information in books or on the Internet. I'll store my ASCII files in SearchMaster and do quick searches when I come up with the terms. I think I'm in heaven. "Jim, you have made my life so much easier and I can turn around more work since I don't have to take the extra time to do research. Thank you, thank you, thank you. Your SearchMaster files are the ultimate. Job well done. Thanks."

**Diane S. Long
Aurora, Colorado**

"This program is a PHENOM!!"

**Tamara Jenkins
Pompano Beach, Florida**

"Let me just tell you how proud I am to be a SearchMaster user. You are such a generous man with your time and talent, and your product is amazing. Keep it up!"

**Cynthia Tanner
Fenton, Missouri**

"Every time I use SearchMaster, it still amazes me. What a great program!! Thanks again."

**Carol Arlotta
Fort Lauderdale, Florida**

"I just received the latest CD and wanted to once again say thank you. I've got it installed and have peeked at the neat new features and can't wait to watch the movies and slides to learn how to use the program to its fullest! I really appreciate all you have done and all the hard work you've put into SM. It's my favorite program."

**Judy Rakocinski
Bonita Springs, Florida**

"I use SearchMaster ALL the time. I haven't had to look in my extensive "library" of medical books in ages."

**LaVonne Cleeton
Nashville, Tennessee**

"Jim, I have decided you are a genius, and I know I'm not the first one who thought that!"

**Sandi Lyon
Atlanta, Georgia**

"I don't know how I ever did this job without SM. A dear friend of mine who is also a court reporter and bought it at the same time as I did at an Anita Paul seminar says the same thing. Thanks for making our lives so much easier."

**Lisa Rivera
Milheim, Pennsylvania**

"Thanks for this great product and all of your hard work. You truly are a gift to court reporters!"

**Karen Howard Morell
Keystone Heights, Florida**

"SearchMaster rocks!!!!!!!!!!!!!!!!!"

**Christine Phipps
West Palm Beach, Florida**

"I know, I know, you're sick of hearing how great SearchMaster is, but I just found an obscure cite and correct spelling using SM with a wild card search! I may be your poster girl yet!"

**Sharon Beamesderfer
Monument, Colorado**

"I cannot tell you how much time it saves me and how smart your program makes me look as a reporter."

**Renee Baker
Torance, California**

"I always tell other scopists and reporters about your product."

**Leslie Hebert
Gonzales, Louisiana**

"I can't even imagine doing my work without SearchMaster!"

**Carol Yannucci
Centerville, Massachusetts**

"Thanks, Jim. As always you have the rapid and succinct answers to any questions that come up. The new indexing function is even faster than the older one. It's amazing, actually."

**Pam Carlson
San Clemente, California
(Retired)**

"Wonderful product and excellent customer service!"

**Annemarie Grant
Pewee Valley, Kentucky**

"The new feature that I just read where you can right click any entry and send to OneLook (my favorite dictionary site) or Google...BRILLIANT!!! Thanks for continuing to make proofreading a job easier for me!!"

**Kim Sullivan
Oklahoma City, Oklahoma**

"I knew you were the answer to all court reporters' dreams! What would we do without you!"

**Judy Holdeman
Salt Lake City, Utah**

"Thanks for the QUICK remote fix to the glitch in my SM...glitch by my doing, I might add I appreciate your great customer service."

**Debra Rich
Saunemin, Illinois**

"Thanks much for all your hard work. Love SearchMaster!"

**Jan Roper
El Segundo, California**

"I know you have 800 emails and you're scrambling right now, but I just wanted to say how much I appreciate you and all that you do. You have an awesome program. Thank you so much for all you do and for taking the time to call me. You're awesome!!!"

**Lisa Green
Montgomery, Alabama**

"Just wanted to let you know that I love, love, love the new addition to SM, the streets. Thank you so much for your wonderful product."

**Cynthia Motal
Corpus Christi, Texas**

"I bought SearchMaster at an Anita Paul seminar earlier this year and am loving it!! Thank you for a great product!!!"

**Kathy Duda
Ethel, Louisiana**

"Jim, the new feature to right click for definitions – I hate to sound like a Valley girl – AWESOME! Especially looking up the docs and attorneys!!!!"

**Valerie Eames
Burbank, California**

"And I wanted to tell you how much I LOVE right-click definitions; I've used it multiple times today. And I jumped for joy when I used the street names to look up a street today. Thank you for creating such a user-friendly and incredibly helpful and time-saving program. I also just transferred my ASCIIs to SM, which was a piece of cake. I'm excited to use that feature in the near future. Thanks again!!"

**Carolyn Burke
Columbus, Ohio**

"I just want to thank you again for creating such a great program. I'm working on a difficult medical depo filled with many medications, etc., and SearchMaster is making my life so much easier. In this day and age when so many things go unnoticed, I just wanted to thank you again."

**Cindy Packard
Portland, Maine**

"I'll NEVER let my SearchMaster lapse!"

**Susan Today
Downers Grove, Illinois**

"You should rename the movie clips 'SearchMaster for Dummies.' This is great."

**Charles Iuliano
Sewell, New Jersey**

"I know you've heard this hundreds of times before-- great program!"

**Vickie Cawthon
Greenville, Mississippi**

"This is such a fantastic tool!"

**Carrie LaMontagne
Aliso Viejo**

"SearchMaster always make my life so much easier. I can't tell you how much I appreciate you."

**Dana Holloway
Maryville, Tennessee**

"Thank you, Jim, for your wonderful program."

**Cecilia Vohl
Reno, Nevada**

"I would be totally lost without my SearchMaster!"

**Sherry Wallin
Westminster, Colorado**

"I'm sure I'm not alone when I say thank you for all you do for us court reporters! Whenever I call on SM, it NEVER lets me down! And now, remote assistance for us "technologically unadvanced" reporters--woohoo (what is it they say about a computer being only as smart as the person operating it?)! I, for one, appreciate it immensely. :)"

Kimberly Andrews-Quinones
Phoenix, Arizona

"Still using my SearchMaster every day. Don't know what I would do without it."

Richard Whitehead
Decatur, Georgia

"Might I add that besides being the amazing tool that SearchMaster is, the support that Jim gives is beyond imagination! I needed help on a SATURDAY. I sent him a message -- all I asked for was a contact on Monday, thinking that's the best I could expect. I was fine with that time line. Within about ten MINUTES I got a phone call from Jim. I just have one question for Jim... do you ever sleep? :)"

Faye Bryant
Townsend, Tennessee

"SearchMaster is so much better than any of my other reference materials. I just started working as a medical transcriptionist, and it's so much easier to look in SM first!"

Jane Panzer
Palatine, Illinois

"Thanks so much, Jim, for making your customers feel like more than JUST a customer!"

Randy Reome
Fayetteville, New York

"AMAZING! Only I'm not being more productive because I'm playing with this instead of working. :) I LOVE the common-element index and the ability to scan exhibits and create an index from them."

Roxanne Weaver
Sinking Spring, Pennsylvania

"Wow! That is amazing what SearchMaster can do!"

Susan Campana
Agoura, California

"I just wanted to extend another thank you to you for your help and tutoring yesterday. It's so very much appreciated and I'm so excited to be using my ASCII files for researching."

Elsa Rohow
Bradenton Beach, Florida

"This program is sooooo awesome. I just pulled a depo file from a few months ago because we're doing depositions on Monday in the same case. Loaded up the TXT file -- indexed it and printed within a matter of seconds! *I love that feature to automatically send to printer* Now my Monday reporter has a complete word list organized by PROPER nouns/Job title (like Lieutenant or Captain), different training organizations appear as the true name, not a word on a line, and she is ready to write!"

Marilyn M. Jones
Michigan City, Indiana

"Almost every day this program helps me. I love it. Thank you."

Maria O'Neill
Springfield, Pennsylvania

"LOVE your product. "

Dan Ripka
Lessia, Michigan

"Once again it's time to just say thanks for making my job easier. Medical terms are getting a workout today and I'm finding them all in a fraction of the time it would've taken me in the past to Google all of them. If you don't have SearchMaster yet, get it."

Peggy Linhorst
Hillsboro, Missouri

"I took depositions for days in a huge med-mal case, and thanks to SM, breezed right through all the terminology, which really expedited my delivery time. Then I used SM's new Index feature to give a word list to the official in whose court this case will be tried. She was sooo happy! Many thanks go out to Jim - SM is a godsend!!!"

Gini Smith
Orange, Texas

"My favorite feature of SearchMaster is the multiple wildcard searches we can conduct. There is so much of SearchMaster that's unique, but the ability to search when you only know a couple letters of the word or phrase is simply exceptional."

Timothy McGowan
Mankato, Minnesota

"I just do not know how we ever got along without SearchMaster. Just had to say thanks for a wonderful product. It truly is amazing."

Cheri Mays
Broken Arrow, Oklahoma

"SearchMaster is worth its weight in gold! It reduces your research time by sooooo much. I still wonder how I ever did this job without SearchMaster."

Crystal Scotti
Alaska

"What a great investment! The multiple-wildcard search function alone is worth the price of admission, but since I purchased it, it has only gotten better and better! Lists of doctors and attorneys and now street names from all over the country. Invaluable!"

**Brenda Rogers
Portland, Oregon**

"Trust me, you will never be able to live without SearchMaster. A wonderful, wonderful tool!"

**Katerhine Wayne
Trinidad, California**

"Aside from CAT, SearchMaster is *THE* most useful program I have ever owned. I had a difficult medical deposition last week, and I never had to look anywhere other than SearchMaster to find every medical term and every drug, both generic and brand name. You ought to rename this product '*The Edge*,' because I *know* I have a production edge on every reporter who's working without it."

**Kevin Daniel, Area 51 Reporting
Las Vegas, Nevada**

"SearchMaster is an absolute must for any reporter, scopist, notereader, or proofreader. Time is money. SearchMaster saves time. That's the bottom line. "

**Jane Tremper, Office Manager
Fink and Carney Reporting and Video Services
New York, New York**

"Thank you for SearchMaster. It has once again saved me hours and hours of searching the Internet!"

**LeAnne Law, a very, very satisfied customer
Roseburg, Oregon**

"Your product has made my life SO MUCH EASIER!! It's a dream come true for a reporter. "

**Sandy Medford Nelson
Alexandria, Virginia**

"Just finished a job today, and I would have been dead in the water without your program. More accurately, I'd still be researching it next week. What a dream come true!"

**Diane Gaffoglio
Smyrna, Georgia**

"Thanks again for the BEST, SIMPLY THE BEST research tool EVER!"

**Patti Marshall
Homosassa, Florida**

"I wanted to write a short note to say that I have found the SearchMaster program to be one of the greatest assets one could have in the business of court reporting. Many thanks for being there for not only me, but all others who have the program. I will continue to offer praises about SearchMaster to all the folks I run into in my travels. "

**Winters O. Hope
Hoover, Alabama**

"SearchMaster has simply got to be the most valuable research software tool you will ever own. The price of SearchMaster pays for itself in the cost of books you won't need to upgrade every year. The tech support for SearchMaster is outstanding, five stars."

**Warren Schroeder
Scottsdale, Arizona**

"I want to thank you for condensing the world and putting it and all of its spellings at my fingertips. Thank you so much for this product. I guess the best I can say it is: If you need it NOW, if you need it in REALTIME, you need SearchMaster. I love this product."

**B.J. Quinn, CRR, RPR, CCR, CMRS
Tallahassee, Florida**

"Now that I have had a taste of SearchMaster, I simply cannot live without it. When I see an incomplete or misspelled medical term in a transcript, I don't panic anymore. I just go to SearchMaster, use that powerful little asterisk, and BAM, there it is."

Patti Weiss

"There's just no end to what this program can do. Thanks again for such a valuable resource."

**Brian Ratekin
Greenbrier, Tennessee**