## **Bridge Broadcaster** Frequently-Asked Questions

- Q. What is Bridge Broadcaster?
- A. Bridge Broadcaster is the reporter component of Bridge Mobile, a state-of-the-art wireless realtime system by Advantage Software. As the name implies, Bridge Broadcaster broadcasts realtime to your clients via a local area network and over the Internet.
- Q. What do I need in order to use Bridge Broadcaster over a local area network?
- A. You will need a high-quality router connected to your computer. We recommend the Tripmate Elite Wireless Travel Router, available <u>HERE</u>.
- Q. How does Bridge Broadcaster stream realtime over the Internet, and what are the advantages?
- A. Bridge Broadcaster utilizes Advantage Software's Connection Magic Server for Internet-based realtime. Internet broadcasting allows you to provide realtime services worldwide without regard to location. For example, some attorneys might be present in the deposition suite or courtroom, while other parties could be halfway around the world.
- Q. Is there an extra cost to stream realtime over the Internet?
- A. No. Unlimited access to the Connection Magic Server is included at no extra charge.
- Q. Is there a limit to the number of simultaneous clients who can be connected to Bridge Broadcaster?
- A. No. Unlimited local and Internet streaming is included in the standard license.
- Q. What CAT software can I use with Bridge Broadcaster?
- A. Bridge Broadcaster is compatible with all CAT software.
- Q. How much does a Bridge Broadcaster license cost?
- A. Bridge Broadcaster license costs just \$279 per year, plus a \$100 startup fee. However, for a limited time, we're giving away 30-day trial subscriptions and waiving the startup fee. If you

cancel your subscription within 30 days, your credit card will not be charged, and you will owe nothing. If you do not cancel, your credit card will automatically be charged for \$279, and you will receive an additional 12-month subscription. There is a limit of one free trial per customer.

- Q. How do I get a Bridge Broadcaster license?
- A. Click <u>HERE</u>, or call 772-288-3266 or 800-800-1759 during regular business hours to purchase a Bridge Broadcaster license.
- Q. Is tech support included with the purchase of a Bridge Broadcaster license?
- A. Yes. Bridge Broadcaster includes unlimited, toll-free 24-hour support 365 days per year.
- Q. Will my editing changes be applied in the Bridge Mobile viewer in realtime?
- A. Bridge Mobile instantly refreshes documents as long as the court reporter's translation software supports our popular Bridge protocol, which is openly published on our website HERE.
- Q. Does Bridge Broadcaster require a key?
- A. No. The Bridge Broadcaster license is keyless.
- Q. Is my realtime feed secure?
- A. Yes. Bridge Broadcaster uses SSL encryption.
- Q. Is there a limit to the number of people who can connect to my Bridge session?
- A. No, there is no limit.