

Writer Care and Protection

We've got your Touch covered.

It's about protecting you from the unexpected. It's about preventative maintenance and a precision touch. The Writer Care and Protection program is about keeping you writing – and writing well. After the first year, preserve your investment and choose from among three carefully crafted plans designed for every need and budget. We understand that some things just can't wait for business hours. And that's why each plan comes equipped standard with 24/7/365 assistance.

PASSPORT TOUCH PLAN BENEFITS	SILVER	GOLD	PLATINUM	
Annual Maintenance				
Replacement of landing pads	X	X	X	
Replacement of tension spring	X	X	X	
Replacement of li-ion internal battery pack	-	X	X	
Electronic testing	-	X	X	
Fastener inspection and tightening	-	X	X	
Thorough cleaning of internal and external parts	-	X	X	
Installation of latest firmware updates	X	X	X	
Keyboard reconfiguration upon request	-	X	X	
One-way ground shipping of Passport Touch back to you	X	X	-	
Round-trip ground shipping of Passport Touch	-	-	X	
Protection Coverage				
24/7/365 phone and email technical support	X	X	X	
Expert repair service from the Advantage Build Crew	X	X	X	
Full cost of labor	X	X	X	
Full cost of necessary parts, PCB board, and LCD module	-	X	X	
Cosmetics - upper/lower shell replacement (not LCD shell)	-	-	X	
Direct communication with your personal ABC technician	-	-	X	
Priority queue for repair service	-	-	X	
One-way ground shipping of Passport Touch back to you	X	X	-	
Round-trip ground shipping of Passport Touch	-	-	X	
Writer Accessories				
15% catalog discount off writer accessories	-	X	X	
	New Plan:	\$395	\$539	\$719
	Renewal Plan (Save 20%):	\$329	\$449	\$599

Add a loaner to any plan for \$99

