



Passport Maintenance Plans

The Passport is an extremely reliable writer, but to keep your writer in top operating condition, yearly maintenance is highly recommended. Because we value our customers highly, we have priced our maintenance plans at a fraction of the cost of similar plans offered by our competitors. Our standard plan is equivalent to the premium plans of other companies, and includes a new backup battery and replacement of worn pads. Any repairs that are required during the term of the maintenance agreement are also covered, exclusive only of problems due to abuse or accidents.

Features	Standard Plan \$349.00	Gold Plan \$549.00
Covers any necessary parts except accessories and main battery.	✓	✓
Covers labor costs for repair	✓	✓
Replacement of worn pads	✓	✓
Replacement of internal backup battery	✓	✓
Installation of latest software updates	✓	✓
Basic cleaning	✓	✓
Free ground shipping of machine back to you after repair.	✓	✓
Disassembly/reassembly		✓
Thorough cleaning of internal and external parts		✓
Replacement of main battery		✓
Electronic testing		✓

Loaner Writers: Add a loaner writer to either plan for \$100 extra. Loaner writers are shipped via 3-business-day service. Faster shipping is available for the actual difference in our shipping costs. We pay for shipment both ways.

*Discounted price for those with active protection plans or writers which are still under warranty. New plans for writers which are out of warranty cost an additional \$100, plus an additional charge to repair any pre-existing problems.