

Stenograph Writer connection issues

If you are calling into Support regarding connecting your writer:
Specifically Wave, Diamante, Luminex, Luminex II, or NexGen (not Mira or anything older)

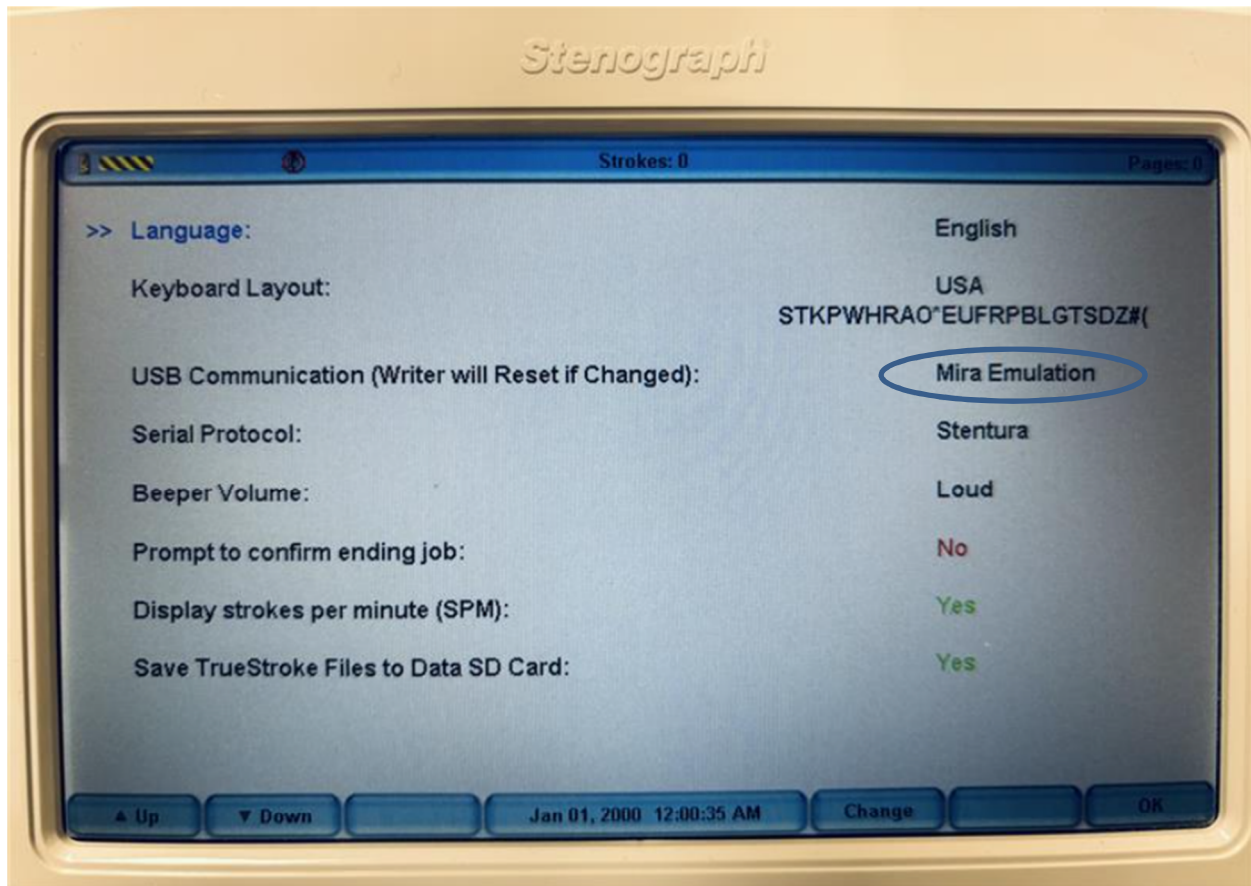
Switch your writer back to Standard mode (not Mira emulation mode). There will be a com port in Device Manager when it's in Standard mode.

Please contact Stenograph to assist with changing your writer settings or follow these steps:

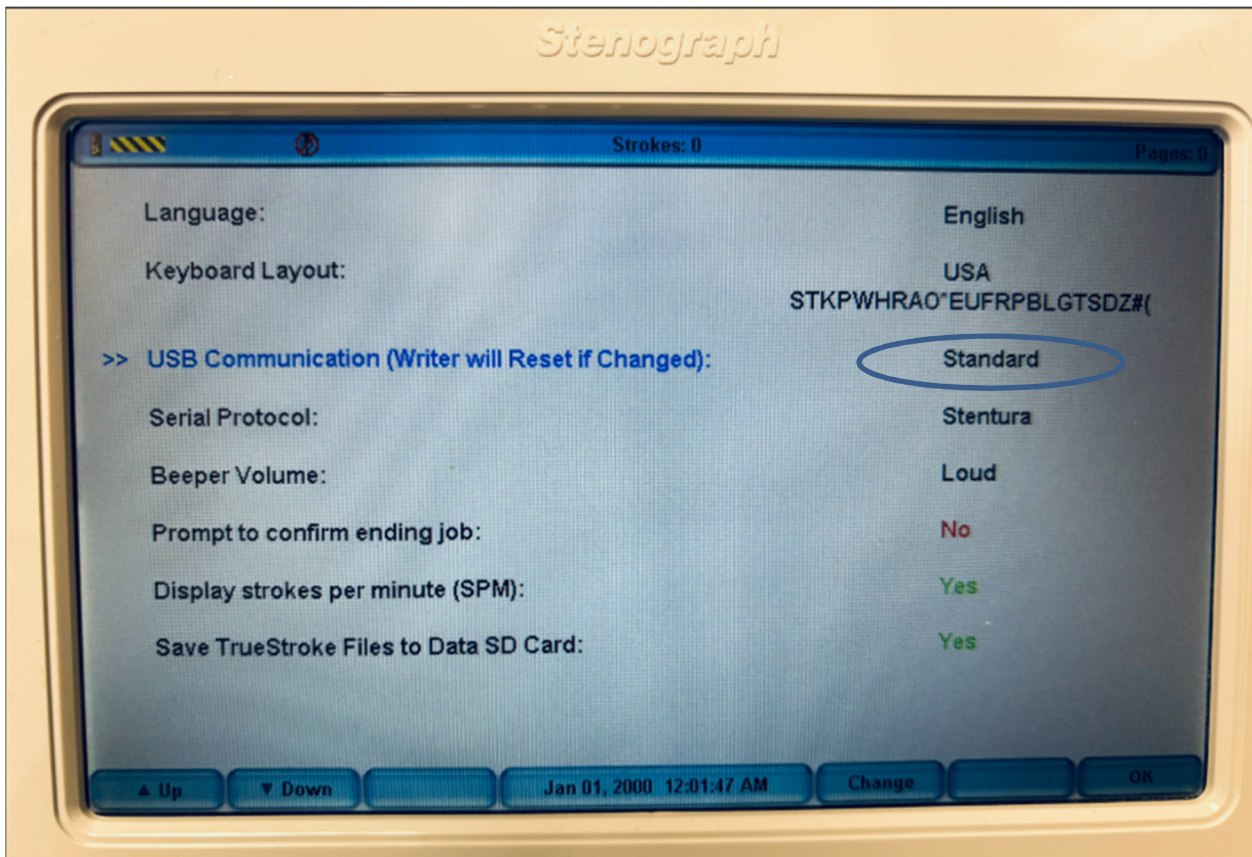
On your Stenograph writer go to:

- Setup
- More
- Options
- Scroll to USB Communications (Mira Emulation Mode) (Use your up/down buttons)
- Change
- Accept

Before



After



Open Device Manager in Windows.

If you see Stenograph USB Writer and below it says Stenograph élan Mira, then you are in Mira emulation mode and need to change that setting on your writer. When set to Standard mode, you will get a COM Port.

